Package: ringostat (via r-universe)

October 11, 2026

Title Load Data from 'Ringostat API'

Version 0.1.5

Description Loading calls data from 'Ringostat API'. See <https://help.ringostat.com/knowledge-base/article/integration-with-ringostat-via-api>.

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Imports httr2, stringr, cli, readr (>= 2.0.0)

Encoding UTF-8

LazyData true

Roxygen list(markdown = TRUE)

RoxygenNote 7.2.1

Config/pak/sysreqs libicu-dev libssl-dev libx11-dev

Repository https://selesnow.r-universe.dev

Date/Publication 2022-08-12 09:12:08 UTC

RemoteUrl https://github.com/selesnow/ringostat

RemoteRef HEAD

RemoteSha 5e4280457186e66902b59dfaf80a97ad00ddbd0f

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ringostat-package *ringostat: Load Data from 'Ringostat API'*

Description

Loading calls data from 'Ringostat API'. See https://help.ringostat.com/knowledge-base/article/integration-with-ringostat-via-api.

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- Netpeak [copyright holder]

rs_auth *Set Ringostat API key*

Description

Set Ringostat API key

Usage

```
rs_auth(api_key)
```

Arguments

api_key	Your API key

Value

No return value, called for side effects

rs_download_record *Download call recording*

Description

Download call recording

Usage

```
rs_download_record(call_id, out_file = NULL)
```

Arguments

call_id	uniqueid of call
out_file	name of output wav file

Value

TRUE if has been downloaded successfully

Examples

```
## Not run:
rs_download_record("ua-987h79879")

## End(Not run)
```

rs_get_call_data *Get calls data*

Description

Get calls data

Usage

```
rs_get_call_data(
  date_from = Sys.Date() - 14,
  date_to = Sys.time(),
 fields = c("caller", "dst", "pool_name", "disposition", "calldate", "category_mark",
  "duration", "call_type", "waittime", "billsec", "connected_with", "call_counter",
    "proper_flag", "repeated_flag", "utm_source", "utm_medium", "utm_campaign",
   "utm_content", "utm_term", "uniqueid", "category_number", "employee_number",
  "employee_mark", "client_id", "remote_ip", "refferrer", "landing", "recording",
  "recording_wav", "call_card", "additional_number", "has_recording", "scheme_name",
    "duration_ms", "department",
```

```
    "caller_number"),
  filters = NULL,
  merge = 0,
  order = NULL
)
```

Arguments

date_from	Start date
date_to	End date
fields	List of fields for selection from the call log, see link
filters	Filters for selecting data that meet a condition by field value
merge	Aggregating the sample by the caller's number: 0 - do not combine; 1 - combine every 24 hours; 2 - combine for all time;
order	Sorting a selection

Value

tibble with calls data

Examples

```
## Not run:
calls <- rs_get_call_data(
    date_from = "2021-09-01",
    date_to = "2021-09-30",
    fields = c('caller', 'utm_campaign'),
    filters = "utm_campaign=brand"
)

## End(Not run)
```

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